Good morning, pccomponentes technical support, how can I help you?

Hello, I have a problem with a Router that I bought a couple of days ago, I have installed it and it does not work, both via network and WI-FI

Perfect, have you checked that the cables are well connected?

Yes, I have also restarted the computer and it does not work

Have you checked if the Router is properly configured with the internet provider?

No, I just plugged it in.

No problem, access with a computer connected to the Router via network cable and the configuration web page will automatically appear.